


PREPARE WITH **PETROFAC**



Petrofac 

EMERGENCY RESPONSE:

Initial Reception
Point Responder

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In an emergency, people are the priority and when dealing with evacuated or injured personnel, response times are critical. In recognition of the need for a quick and competent response in your operating areas, where you have limited local support capabilities, we offer a 24/7 Initial Reception Point (IRP) Responder Service for personnel medically evacuated from offshore or involved in an incident.

Provided in partnership with Seletar, we are able to offer this vital service in the following areas:

- Aberdeen
- Shetland
- Inverness
- Great Yarmouth (including Norwich and Humberside)

This new provision builds on Petrofac's existing Meet and Greet service, in place since 2006, supporting our clients' activities in the Shetland Islands. By partnering with Seletar (part of ASCO Group) we are able to utilise their local knowledge, experience and capability as the leading ship agency for the UK oil and gas sector. Serving more oil and gas clients in more locations than any other UK provider, Seletar has manned offices in eight strategic locations and offers unrivalled coverage on the Eastern seaboard.

Petrofac's IRP service is available 24/7/365 on an 'on call' basis. It allows clients to quickly deploy a 'Company Representative' to the required location, providing peace of mind for the organisation. It is managed from our dedicated Emergency Response Service Centre in Aberdeen.

SERVICE PROVISION:

- Providing immediate response to fulfil Petrofac's clients' representative role (Meet and Greet)
- Liaising with and supporting the needs of Petrofac's clients' own staff and contracted personnel
- Assessing the immediate needs of such personnel by means of face-to-face liaison
- Reporting back to the company HR Representative and taking further instructions
- Liaising with medical staff at designated hospitals, where appropriate
- Arranging local overnight accommodation where necessary
- Making transport arrangements or conveying personnel to a local airport or train station to assist them travelling home
- Continued liaison with affected personnel while they remain onshore
- Liaison with affected personnel's relatives at location, as required

For further details, please contact:

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